



# Global Aftermarket Panel (GAP) 2003

## The Automotive Service Aftermarket

### > INCREASE SALES OF AFTERMARKET PARTS

The auto service aftermarket is one of the most fragmented and under-documented industry sectors. The Global Aftermarket Panel (GAP) series - first published in 1999 - quantifies the value of the service aftermarket, categorizes players and identifies emerging market opportunities.

#### Questions Answered in GAP series

- ✓ What is the value of the global auto service aftermarket?
- ✓ What is the value of the parts\* market?
- ✓ What is the size of the collision repair market?
- ✓ What is demand for aftermarket services?
- ✓ How many players are there?
- ✓ What are the growth rates?
- ✓ Who are the market leaders?
- ✓ Where will growth come from?
- ✓ How can we sell more parts?

#### Focus of GAP 2003

- ✓ What is the current market size?
- ✓ What is the market potential?
- ✓ Which regulations affect the aftermarket?
- ✓ Who are the key distributors?
- ✓ What are expected trends?
- ✓ Who are the leading service providers?
- ✓ Where are the market opportunities?

#### GAP is representative of

- *Thousands of market authorities*
- *Millions of service visits globally*

#### Gap Covers

##### Service Aftermarket Segments

Light Repair & Maintenance  
Heavy & Collision Repair

##### Service Aftermarket Players

Service Providers  
Parts Remanufacturers  
Parts Distributors  
Insurers

##### \*Aftermarket Parts Covered (Partial List)

Alternators	Engines & Engine Parts
Clutches	Starters
Shock absorbers	Chemicals (oils)
Automotive Transmissions	Filters
Electrical Ignition	Water Pumps
Spark Plugs	Fuel Pumps
Batteries	Wipers

#### GAP 03 is designed for

##### Decision-Taker

- Market Research
- Parts & Services
- Aftermarket Sales & Marketing

##### Global Manufacturer

- Auto Parts
- Paints & Resins

## Published and Forthcoming GAP Reports by Country and Year

	Current Research			Past Research					
	Aftermarket Size and Structure	The Collision Repair Market		Demand for Aftermarket Services	Reman Parts Market		Demand for Parts	Parts Suppliers	
	03	03	02	01	01	00	99	02	99
<b>ASEAN &amp; INDIA</b>									
Singapore	▲	▲		▲	•		•		
Malaysia	▲	▲	▲	▲	•		•		
Indonesia	▲	▲	▲		•				
Philippines	▲	▲	▲		•				
Vietnam	▲	▲		▲					
Thailand	▲	▲							
India	▲	▲	▲		•	•	•		
<b>MERCOSUR</b>									
Argentina	▲	▲	▲		•	•	•		
Brazil	▲	▲	▲		•	•			
<b>MIDDLE EAST, NORTH AFRICA &amp; TURKEY</b>									
Egypt	▲	▲			•	•			
UAE	▲	▲		▲	•				
Kuwait	▲	▲							
Saudi Arabia	▲	▲		▲					
Iran	▲	▲							
Turkey	▲	▲	▲		•				
<b>AFRICA</b>									
South Africa	▲	▲		▲		•			
<b>NAFTA</b>									
US	▲	▲	▲	▲	•		•		•
Canada	▲	▲	▲	▲	•				
Mexico	▲	▲	▲	▲	•		•		
<b>EU</b>									
Germany	▲	▲		▲	•	•	•		
France	▲	▲	▲	▲	•	•	•		
UK	▲	▲		▲	•		•		
Italy	▲	▲	▲	▲		•	•		•
Spain	▲	▲	▲	▲	•		•		
Sweden	▲	▲							•
Belgium/Netherlands	▲	▲			•	•			
<b>EAST ASIA &amp; AUSTRALIA</b>									
Japan	▲	▲		▲	•	•			
Korea	▲	▲		▲	•	•		•	•
Taiwan	▲	▲		▲	•		•	•	•
China	▲	▲		▲			•	•	•
Hong Kong	▲	▲		▲	•		•	•	•
Australia	▲	▲	▲		•		•		•

▲ for sale

• not for sale

Tables of contents of published reports are posted at [www.diagonalreports.com](http://www.diagonalreports.com)

## Workshops/seminars on the Global Service Aftermarket

## GAP 2003 Seminar Programme

Region	Title	City/Country	Date
Europe	Changes in the Global Aftermarket / 4th Annual Workshop	Brussels	June
US	Changes in the Global Aftermarket / 5th Annual Workshop	Ann Arbor	September
Asia	Opportunities in the Asian Aftermarket / 6th Annual Workshop	Singapore	November

Details on programme, dates, and registration cost available on request.

Revised: Mar-03